

American Airlines s'engage avec IBM sur sa transformation Cloud mondiale

• La plus grande compagnie aérienne au monde va migrer [aa.com](#), son application mobile destinée aux clients, ses bornes d'aéroport et ses workloads critiques vers le Cloud IBM • American Airlines tire parti des datacenters d'IBM dans le monde pour étendre ses opérations • Les développeurs vont exploiter le Cloud IBM pour créer des applications critiques pour les clients de la compagnie aérienne

ARMONK, NY - 27 juin 2017: IBM (NYSE: IBM) a annoncé aujourd'hui qu'American Airlines (NASDAQ: AAL) utilisera le Cloud IBM comme socle pour une transformation Cloud massive, visant à rendre les processus internes plus efficaces, plus rapides, plus simples et plus flexibles afin de mieux gérer le trafic sur le site pendant les périodes intenses.

En s'appuyant sur le [partenariat Cloud stratégique](#) signé avec IBM en 2016, American Airlines migrera vers le [Cloud IBM](#) une partie de ses applications critiques, incluant [aa.com](#), son application mobile destinée aux clients et son réseau mondial de bornes d'enregistrement. De plus, d'autres workloads et outils, tels que le site client cargo de la compagnie, seront également transférés vers le Cloud IBM.

Le Cloud IBM aidera les développeurs à créer et à modifier rapidement les fonctionnalités des applications pour les clients de la compagnie aérienne. Ces systèmes liés aux clients seront hébergés sur le Cloud public d'IBM, tandis qu'American Airlines conservera la connectivité back-end à d'autres systèmes existants et de tierces parties, pour une véritable fonctionnalité de Cloud hybride.

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American Airlines Embarks on Global Cloud Transformation with IBM

World's largest airline to migrate [aa.com](#), its customer-facing mobile application, airport kiosks and critical enterprise workloads to IBM Cloud

American to leverage IBM's global footprint of data centers to scale operations

Developers to leverage IBM Cloud to build critical applications for the airline's customers

ARMONK, NY - 27 June 2017: IBM (NYSE: [IBM](#)) today announced that American Airlines (NASDAQ: AAL) will use IBM Cloud as the foundation for a massive cloud transformation designed to make internal processes more efficient, faster, easier and adaptable to better handle site traffic during high volume periods.

Building on the strategic cloud [partnership signed](#) with IBM in 2016, American Airlines will migrate to the [IBM Cloud](#) a portion of its critical applications, including [aa.com](#), its customer-facing mobile app and its global network of check-in kiosks. In addition, other workloads and tools, such as the company's Cargo customer website, will also be moved to the IBM Cloud.

"In selecting the right cloud partner for American, we wanted to ensure the provider would be a champion of Cloud Foundry and open-source technologies so we don't get locked down by proprietary solutions" said **Daniel Henry, American's Vice President Customer Technology and Enterprise Architecture** . *"We also wanted a partner that would offer us the agility to innovate at the organizational and process levels and have deep industry expertise with security at its core. We feel confident that IBM is the right long-term partner to not only provide the public cloud platform, but also enable our delivery transformation."*

As part of the solution, American and IBM will work together to move critical applications to the IBM Cloud. In parallel, the two companies have teamed to rewrite these applications to the IBM Cloud Platform as a Service (PaaS), and establish a cloud-native architecture. As part of this process, American will work with IBM Global Services to leverage IBM's Garage Methodology of creating innovative applications quickly through a micro-services architecture, design thinking, agile methodology, DevOps, and lean development.

IBM Cloud will help enable developers to quickly build and change application functionalities for the airline's customers. These customer-facing systems will be on the IBM Public Cloud, while American maintains backend connectivity to other on-premise legacy and third-party systems, for true Hybrid Cloud functionality.

"American Airlines is embracing IBM Cloud as a true business enabler to lead the way in innovative customer experiences," said **David Kenny, Senior Vice President, IBM Watson and Cloud Platform** . *"It is the foundation of American's digital transformation and enables the airline to take its delivery speed to the next level with increased scalability, performance and agility to transform business processes and customer experiences at the same time."*

About American Airlines:

American Airlines and American Eagle offer an average of nearly 6,700 flights per day to nearly 350

destinations in more than 50 countries. American has hubs in Charlotte, Chicago, Dallas/Fort Worth, Los Angeles, Miami, New York, Philadelphia, Phoenix, and Washington, D.C. American is a founding member of the **oneworld®** alliance, whose members serve more than 1,000 destinations with about 14,250 daily flights to over 150 countries. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL. In 2015, its stock joined the S&P 500 index. Connect with American on Twitter [@AmericanAir](#) and at [Facebook.com/AmericanAirlines](#).

About IBM Cloud:

For more information, visit: www.ibm.com/cloud-computing.

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